

CBH Provider Directory Source Method Summary

Practitioner Information is sourced by the following:

Name	Practitioners tell CBH their name when they join the network and every 3 years thereafter when they complete the recredentialing process. Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify practitioner name.
Gender	Practitioners tell CBH their gender when they join the network and every 3 years thereafter when they complete the recredentialing process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify practitioner gender.
Discipline/provider type	Discipline/provider type means the practitioner's area of professional training such as physician, psychologist, social worker, mental health counselor.
	Practitioners tell CBH their discipline/provider type when they join the network and every 3 years thereafter when they complete the recredentialing process. CBH verifies discipline/provider type when practitioners join the network.
	Changes to information between 3 year cycles may not be reflected until the next 3 year reporting cycle. If CBH receives new information between cycles, the information is verified, and the directory is updated.
Specialty	Specialty means the practitioner has completed additional education and training in a specific area after completing medical or professional school.
	Practitioners tell CBH specialty information when they join the network and every 3 years thereafter when they complete the recredentialing process. CBH verifies specialty training at these times.

	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated.
Organization affiliations	Organization Affiliation means the provider with which the practitioner works or is associated.
	Practitioners tell CBH their organization affiliation when they join the network and every 3 years thereafter when they complete the recredentialing process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify organization affiliation.
Board certification	Board Certification means the practitioner has completed additional education and training in a specific area after completing medical or professional school and has successfully passed an examination indicating expertise in this area.
	Practitioners tell CBH board certification information when they join the network and every 3 years thereafter when they complete the recredentialing process. CBH verifies board certification from the issuing entity at these times.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated.
Accepting new patients	Accepting New Patients means the practitioner will see new patients in the practice.
	Practitioners tell CBH information about accepting new patients when they join the network and every 3 years thereafter when they complete the recredentialing process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify accepting new patients information.
Languages spoken by the practitioner or staff	Languages spoken by the practitioner or the staff means the practitioner or staff can speak in the listed language.
	Practitioners tell CBH information about languages spoken by the practitioner or the staff when they join the network and every 3 years thereafter when they complete the recredentialing process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify languages spoken by the practitioner or the staff.

Office Location(s) and Telephone Number(s)	Practitioners tell CBH their office location and telephone number when they join the network and every 3 years thereafter when they complete the recredentialing process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify practitioner office location and telephone number.

Facility Information is sourced by the following:

Facility name	Facilities tell CBH its name when they contract with the network and every 3 years thereafter when they complete the reassessment process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify facility name.
Facility location and phone number	Facilities provide CBH their location and telephone number when it contracts with the network and every 3 years thereafter when they complete the reassessment process.
	Changes to information between 3 year cycles may not be reflected until the next 3 year cycle. If CBH receives new information between cycles, the directory is updated. CBH does not verify practitioner office location and telephone number.
Facility accreditation status	Accreditation Status means the provider has successfully completed an inspection and evaluation process by the organization listed and meets their standards.
	Providers tell CHB accreditation information when they join the network and every 3 years thereafter when they complete the reassessment process. CHB confirms accreditation status at these times.
	Changes to information between 3 year cycles may not be reflected until the next cycle. If CHB receives new information between cycles, the directory is updated.

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