## C·B·H PROVIDER NOTICE: MARCH 28, 2024

## **Good Community Neighbor**

Behavioral health agencies play a vital part in our local communities, shaping the environment we all share. At CBH, we believe in fostering positive relationships among all stakeholders, including our community neighbors. We're reaching out to underscore the importance of being good community neighbors.

Here are a few key points we'd like to emphasize:

- Communication is Key: Open lines of communication are essential for fostering understanding and cooperation. We encourage you to maintain regular communication with community members, local organizations, and authorities to address any concerns, share updates, and collaborate on community initiatives.
- Respect for Surrounding Environment: Being mindful of the impact your agency has on the surrounding environment is crucial. Whether it's noise levels, traffic congestion, or waste management, taking proactive steps to minimize disruptions demonstrates your commitment to being a responsible community member.
- Maintain Property at the Highest Value: always maintain the building and grounds in good condition. Keep the building neat and free from trash and other debris. Maintain an unobtrusive, well lit, and secure facility.
- Engagement and Collaboration: Actively engaging with the community can lead to mutually beneficial outcomes. Consider organizing events, workshops, or volunteer opportunities that promote community involvement and collaboration. By working together, we can address shared challenges and create a more vibrant and inclusive community.
- Cultural Sensitivity and Inclusivity: Our community is diverse, with individuals from various backgrounds and cultures. It's essential to embrace this diversity and ensure that your agency's services are inclusive and culturally sensitive. By respecting cultural differences and promoting inclusivity, you contribute to a more harmonious and welcoming community for all.
- Social Responsibility: Beyond your core services, consider how your agency can contribute to the social fabric of the community. This could involve supporting local charities, participating in community service projects, or advocating for causes that align with your mission. Demonstrating a commitment to social responsibility strengthens your bond with the community and fosters goodwill.

By embodying these principles of good community citizenship, your agency can build trust, enhance its reputation, and make a positive impact on the lives of those we serve together. We look forward to continuing our partnership and working together to create a thriving Philadelphia for all of us.

Please direct questions and/or concerns to you assigned Provider Relations Representative.