

Delivery of Telehealth at Mental Health Outpatient Clinics (MHOP)

The Office of Mental Health and Substance Abuse Services (OMHSAS) recently held a Telebehavioral Health in PA webinar. During the webinar, it was communicated that the Centers for Medicare and Medicaid Services (CMS) conveyed there are no plans to change the “4 walls rule”, which requires at least one person (Provider, staff, or member) to be located at the service location for MHOP telehealth service delivery.

CBH is working with stakeholders across the Commonwealth to advocate for the continuation of the current flexibility around MHOP telehealth service delivery. We acknowledge the barriers and challenges the “4 walls rule” places on Providers and members regarding the delivery of high-quality and timely access to services. Efforts to align with the CMS rule should ideally preserve the member’s choice related to location.

Any questions should be directed to your assigned Provider Relations Representative.