

IBHS: TIMELY ACCESS DATA COLLECTION

CBH continues to monitor the provider network and support alignment with timely access standards for all levels of care. This provider notice is being issued to inform that beginning February 2024, CBH will require all IBHS providers to complete a brief monthly [survey](#) indicating the number of youth awaiting access to recommended IBHS supports. Surveys must be completed by the last day of each month.

For providers that offer both Regionalized and ABA IBHS services, CBH will be gathering this information on separate sections on the same [survey](#). Submitted data will be monitored for routine completion and to assess network adequacy. Operational challenges, including waitlists, closure, and staffing shortages, should continue to be reported via the [Provider Operational Change Form](#).

For more, view the full [Provider Bulletin 21-12: Provider Access to Timely Treatment](#)

Data will be collected on the following:

- » Number of youth referred, awaiting LOC assessment or Written Order
- » Number of youth authorized and unstaffed completely
- » Number of youth authorized and partially staffed (at least one of the authorized services is unstaffed; i.e. Member is authorized for Behavior Consultant up to 20 hours per month and Mobile Therapy up to 20 hours per month but is only receiving Mobile Therapy services)