

Intensive Behavioral Health Services (IBHS) Blanket Authorization Number (BAN) to Authorization Number Update

CBH completed the first automated cycle of BAN to Authorizations. We are currently cleaning up the data reports to address the rejections. We will be running the second automated cycle on July 21, 2023. We are requesting that providers review their authorization reports following the second cycle to identify missing and/or incorrect authorizations, which can be reviewed with your assigned Clinical Care Manager starting the week of July 24, 2023. Clinical Care Management will notify providers about the method for review of missing or incorrect authorizations. We greatly appreciate your ongoing patience as we finalize this very large and complicated process.