

Administrative

1. **Q:** How much flexibility is there with the threshold attestations? For example, for experience working with city government, would working with county or state government also be acceptable? Would this also apply to peer-reviewed publications?

A: The attestation looks specifically at a demonstration of experience and citation of similar work performed.

2. **Q:** Do references need to supply a letter of support or will CBH reach out to them after submission?

A: CBH will reach out to applicants following review if needed. The review may inform questions for applicant references.

3. **Q:** How is a priority for small businesses weighted in the reward decision?

A: Small businesses are encouraged to submit a proposal. All organizations will be weighed the same, regardless of size.

4. **Q:** In the RFP, there are references made to several documents. Will applicants have access to them?

A: Yes, per section 2.2. Services to be Provided/Required Tasks, applicants will have access to the referenced documents detailing the crisis components the vendor will evaluate individually. Please send requests for the below-referenced documents to hans.leach@phila.gov.

5. **Q:** To provide evidence of our past work, do you want an actual sample attached to the proposal, or would links to the work products be sufficient?

A: Links to work products and/or citations are sufficient.

6. **Q:** If unsuccessful, will you be willing to debrief with submitted applicants?

A: CBH typically debriefs non-Awardees upon request.

7. **Q:** Procurement Process: Can applicants preview relevant terms and conditions or a draft copy of the agreement before the award announcement?

A: Selection of an appropriate agreement is typically left for contract negotiations with the Awardee. If there are specific agreements that an Applicant would prefer to use, please submit them as an attachment to your Application.

General

1. **Q:** We are a qualified out-of-state candidate and have not previously done work with the City of Philadelphia. How much weight will be given to applicants within the City of Philadelphia or the State of Pennsylvania?

A: CBH will give preference to organizations within the City of Philadelphia. The RFP does not give preference to in-state applicants. The review group does not consider the location and will focus on the content. Following the review, consideration is given to the City of Philadelphia applicants.

2. **Q:** Can potential Applicants view winning Applications for the RFPs provided as supplemental documents?

A: Proposals awarded the RFPs referenced in the Crisis 2.0 Evaluation RFP will not be made available at this time.

Data

1. **Q:** What data sources are available to evaluators?

A: The collected CBH data, such as the Philadelphia BH-MCO, will be available.

DBHIDS, a city component responsible for Philadelphia Crisis Line (PCL), will also share the PCL-related data. The comprehensive goals of the RFP include data not collected by CBH or DBHIDS, and it is recommended that applicants propose approximate, suitable data sources.

2. **Q:** Is there a list of CBH and DBHIDS data sources?

A: No, a list will not be provided.

3. **Q:** Specific to the data sets involved, what is the anticipated timeline between requesting and receiving Medicaid data?

A: After Medicaid claims are paid/finalized, they can be made available based on prearrangement between CBH and the selected vendor (e.g., setting up specifications for data pull and transfer ahead of delivery dates) that would take place during contract negotiations. Note: Providers have up to 90 days to submit claims for services rendered; therefore, claims are paid/finalized 90+ days after the service date.

4. **Q:** As part of their analytic plan, the vendor may propose using aggregated measures reported by CRCs to CBH Program Evaluation Department (“CBH- 4th quarter CRC data collection.xlsx”). We are not seeing the “CRC data collection” Excel anywhere. Are you able to provide that document?

A: These documents will be added to those shared with vendors who have previously requested additional information indicated in the RFP. For those who would like to request all available documents, please do so at hans.leach@phila.gov.

Budget

1. **Q:** Is there a budget or budgetary range for the evaluation request?

A: DBHIDS has a range for the CMCRT budget that will be shared with the Awardee. In addition to stating that initial contracting would be around CMCRT services, Section 1.3. (Request for Proposals) of the RFP also states that subsequent evaluations are contingent upon funding.