## Co Co Consulting Services RFP

**1. Q:** Is NCQA certification for Wellness and Health Promotion required for a consultant to support attainment of CBH certification/accreditation? This is uncommon for consultants to hold.

## A: Yes, certification for Wellness and Health Promotion a requirement.

2. Q: Do you need all measures HEDIS-certified, which is beyond the requirements? If yes, is there a period to attest obtaining HEDIS certification to allow for measure certification process to complete?

A: Per Attachment F, bullet #2, CBH expects to contract with a vendor who has achieved the <u>NCQA measure certification</u> (details in link) with the ability to run all HEDIS measures.

3. Q: Can we apply if we don't offer all outlined services?

A: Possessing all of the qualifications and offering all of the services outlined in <u>Attachment</u> <u>F Attestation of Qualifications</u> are each required to pass the Threshold Review for this RFP.

4. Q: Is the 10 years' experience specific to MBHO accreditation or NCQA accreditation?

A: The 10 years refers to MBHO accreditation.

**5. Q:** Can you specify the consulting services needed for MBHO and additional accreditations vs. vendor solutions needed to support your members?

A: Consulting service are related to work with policies, procedures, documents, and reports; vendor solutions are related to the screening program, self-management tools, and HEDIS support referenced in the RFP.

6. Q: What level of support is being requested specific to submitting HEDIS rates to NCQA?

A: CBH does not currently submit rates to NCQA but might be required to do so in the future.

7. **Q:** Please elaborate on what technological capabilities are required to perform the proposed activities in this RFP.

A: CBH expects the successful Applicant to be HIPAA-compliant with data sharing and will be able to perform the work that is proposed in their Application/solution.