



2022 Compliance Forum



City of
Philadelphia



Welcome to the 2022 CBH Compliance Forum!

Our Agenda Today Includes:

- 1 CBH Compliance Year in Review (& some peeking into 2023)
- 2 What to Expect From a CBH Audit
 - Pre-Audit
 - Audit Day
 - After the Audit
- 3 Office of Attorney General, Medicaid Fraud Control Section Presentation
- 4 CBH Compliance Hot Topics





2022 In Review



Credentialing (NPAU)

- 102 Practitioners presented for credentialing; 89 for re-credentialing (So far)
- All credentialed within NCQA guidelines
- Successful NCQA survey of Credentialing activities
- Assisting in the 'open network' for several levels of care
- Manual for Review of Provider Personnel File revision completed
- Staff rosters again collected





Compliance (Clinical Audit Teams)

- Processing of 415 claim files (so far)
- Documentation guidelines/Guidance:
 - *IBHS*
 - *Per Diem Substance Use Disorder Treatment Providers*
 - *Family Based Services*
 - *Provider Manual*





Compliance (Clinical Audit Teams)

- Creation and hiring for new positions
 - *Intake Analyst*
 - *Data Leader*
 - *Business Rules Leader*
- Analysis and recommendations for COVID APA
- Tours/Projects
 - *CIRC*
 - *Family Based*





2023 Preview



What to Expect in 2023?

- Staff Rosters
- Compliance Plan Collection/Review
- Continued Involvement with APA/VBPs
- Assistance/Direction for “New” Providers/Levels of Care
- *Incoming Provider Education (Open Network/RFP)*
- *Opioid Centers of Excellence*





What to Expect in 2023 (Continued)

- MORE Documentation Guidelines
- Continued use of Desk/Remote Audits
- Formalization/Refinements related to Data Mining
- Continued Prioritization for Self-Audits
- Continued Adjustments to Facility Re-Credentialing Process
- Increasing Focus on Cost Avoidance

