C-B-H

Q&A: AMERICAN SIGN LANGUAGE INTERPRETATION RFP

1. Will a new contract be issued as a result of this RFP, or is it a continuation/renewal of a previously awarded contract?

All contracts for these services beginning in January 2026 are expected to be new contracts that are a result of this RFP.

2. Will the contracting agency consider proposals for remote services only?

No, we need agencies who are resourced for both remote and in-person services.

3. What is the anticipated annual volume (e.g., number of hours or events) for the requested services?

Though the numbers could vary from year to year, CBH generally receives approximately 2,000-3,000 unique requests per year, resulting in approximately 10,000-15,000 hours of services per year.

4. What is the estimated annual budget allocated for the requested services?

Budgeting will be discussed with Awardees during contract negotiations.

5. What is the address of the location for onsite ASL services?

Please see Section 2.1. in the RFP for this information, noting that services could be at any number of provider facilities or other places where behavioral health therapeutic interventions might occur, generally within Philadelphia and its surrounding counties.