Provider and EBP Application: QuickBase changing to JuicedSign for Document Signatures

Please Note: The effective date in this Provider Notice was updated from December 10, 2026, to January 12, 2027.

Please be advised that Community Behavioral Health (CBH) will transition from DocuSign to QuickBase for provider and EBP application document sign-off. We will begin using a new tool called JuicedSign effective **January 12, 2027**.

What is Changing?

The way your staff submits QuickBase survey attestations within the application will stay the same. The only difference is that, for the final step of document sign-off, the email sent to all signers will now come from **jsa_us@juicedsign.net**.

If You Do Not See the Attestation Email

After December 10, 2026, if the attestation email does not appear in your inbox, please check your Junk/Spam folder. If you find it there, select "It's not Junk," so that future emails go directly to your inbox.

To Prevent Issues Ahead of Time

You may also contact your IT team and ask them to add **jsa_us@juicedsign.net** to their "allowed" or "safe sender" list.

For any questions or issues, please reach out to **CBH.QuickBase@phila.gov**.