

## Pay-for-Performance (P4P) 2025 Operational Definitions

---

The [Pay-for-Performance Operational Definitions Master](#) has been updated for 2025. This document can also be found on the [CBH Provider Manual webpage](#) at [cbhphilly.org](http://cbhphilly.org), under the *Quality* tab, and referenced in Provider Manual Section 4.11.

The Operational Definitions Master is intended to be used as a guide for understanding the performance evaluation process and performance measures included in the CBH P4P program for reporting year 2025. CBH uses P4P as one way to assess the quality of services our members are receiving and rewards providers that perform above performance targets with a bonus payment, in addition to regular payments for services. The performance measures used either align with state and national measures or are developed by CBH and DBHIDS subject matter experts, in conjunction with providers. All measures used for P4P align with the DBHIDS practice guidelines and are either process or outcome measures that reflect best practices.

Any questions about P4P or this document should be directed to Susanna Kramer, Director of Performance Evaluation, at [susanna.kramer@phila.gov](mailto:susanna.kramer@phila.gov).