

CBH Telehealth Best Practices Guidelines

The adoption of telehealth increased significantly during the COVID-19 pandemic. CBH feels it is imperative to create telehealth guidelines to provide a framework to ensure that the standard of care for telehealth is the same as that for an in-person service. CBH recognizes that there is no one-size-fits-all approach to delivering behavioral health services, and telehealth is a valuable resource for providing our members with access to care. Please review CBH's [Telehealth Best Practices Guidelines](#), which are also being added to the [CBH Provider Manual](#).

Please contact your assigned Provider Relations Representative with any questions or concerns.