

Semi-Annual Provider Staff Vacancies Survey

This provider bulletin is an addendum to [Provider Bulletin 23-11: Provider Staff Vacancies Survey](#), issued April 25, 2023, which requests all providers—with the exception of mental health (MH) and substance use disorder (SUD) outpatient providers—complete the [Staff Vacancies Survey](#) on a quarterly basis.

Provider Staff Vacancies Survey submissions allow CBH to better understand behavioral health staff vacancy trends and the impact of vacancies on member access to care. CBH continues to review provider survey submissions to develop and implement strategies focused on maintaining sufficient staffing to meet members' behavioral health needs.

Effective Oct. 1, 2025, providers should complete the [Provider Staff Vacancies Survey](#) twice per year rather than quarterly. The survey should be completed during September and March.

The following are upcoming due dates for Provider Staff Vacancies Survey submissions:

- ➡ Quarter 3 2025: due September 30, 2025
- ➡ Quarter 1 2026: due March 31, 2026
- ➡ Quarter 3 2026: due September 30, 2026

Outpatient providers (MH and SUD) should continue to submit the monthly Mental Health and Substance Use Outpatient Treatment Providers Access forms.

Thank you for providing needed behavioral health services to our communities. We look forward to continuing to work together to address behavioral health staffing challenges.