

## CBH Provider Manual Updates

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Significant portions of and secondary documents related to the [CBH Provider Manual](#) have been updated. Changes are listed below (and in Manual Section 9: Revision Log):

- ➔ Section 2. Credentialing
  - » Various updates throughout section
  - » [NPAU Provider Personnel Roster Template](#) updated (Section 8.4.)
- ➔ Section 3. Authorizations
  - » Updates to Authorization Guidelines (Section 3.10.)
  - » [Utilization Review Care Coordination Grid](#) updated (Section 3.11.)
- ➔ Section 4. Quality
  - » [P4P Operational Definitions Master Document](#) updated (Section 4.11.)
  - » Minor updates to Fair Hearing procedures (Section 4.5.1.)
  - » Minor updates to Clinical Appeals (Section 4.8.)
- ➔ Section 5. Program Integrity
  - » Updates to Prepayment Review Audits (Section 5.5.1.2.)
  - » [Program Integrity Audit Codes](#) updated (Section 5.8.)
  - » [Program Integrity Treatment Planning Guide](#) updated (Section 5.18.3.)
- ➔ Section 6. Finance
  - » [CBH 5010 Institutional Companion Guide](#) (Now V1.12) and [CBH 5010 Professional Companion Guide](#) (Now V1.9) updated (Section 6.2.3.1.)
- ➔ Section 8. Additional Documents and Links

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- » [Telehealth Best Practice Guidelines](#) added (Section 8.3.)
- ➔ Appendices
  - » Initial Credentialing Approval Letter – Facilities (now Appendix N) and Initial Credentialing Approval Letter – Independent/Group Practitioners (now Appendix O) updated
  - » CBH Attestation – Independent/Group Practitioners, FQHC BHCs; FQHC BHC Approval Letter; FQHC BHC Credentialing Letter (formerly Appendices S, T, and U) removed
  - » Appendix title letters updated accordingly

If you have any questions or concerns, please contact your Provider Relations Representative or call the Provider Relations Hotline at 215-413-7660.