

## **PENNSYLVANIA MEDICAID HOTLINES**

## Here are some helpful numbers to call if you have questions about your pharmacy benefits with Pennsylvania Medicaid.

Geisinger Health Plan gelsinger.org/health-plan/plans/ghp- family-medicald	Pharmacy Services: 855-552-6028
Jefferson Health Plans (JHP) <u>Jeffersonhealthplans.com</u>	24-Hour Member Relations Line: 215-849-9600 or 800-553-0784 (TTY 711) Pharmacy Hotline: 215-991-4300
Keystone First keystonefirstpa.com	Member Services: 800-521-6860 (TTY 800-684-5505) Nurse Call Line: 866-431-1514 Pharmacy Services: 800-588-6767
Keystone First, Community HealthChoices keystonefirstchc.com	Participant Services: 855-332-0729 Nurse Call Line: 855-332-0117 Pharmacy Services: 866-907-7088
PA Health and Wellness pahealthwellness.com	Pharmacy: 844-626-6813
Pennsylvania Fee-for-Service pa.gov/agencles/dhs/departments- offices/omap-info	Pharmacy Services: 800-537-8862, option 1
UnitedHealthcare Community Plan uhc.com/communityplan	Member Services: 800-414-9025 (TTY 711) Pharmacy Prior Authorization Line: 800-310-6826
UPMC for You, Inc. medicald.upmchealthplan.com	Participant Services: 800-286-4242 UPMC 24/7 Nurse Line: 866-918-1591 Pharmacy Hotline: 800-979-8762

## **CBH Website: Pharmacy Education and Resources for Members**

Includes medication wallet card, guides, tip sheets, and other valuable tools and resources to get informed about and properly use medications you may be prescribed







You are one phone call away from getting help.

Compassionate, trained professionals answer all calls 24-hours a day, 7 days a week. Callers will receive counseling, guidance, assessment, and referrals/warm transfers to other services as indicated.

For questions or support, please contact <a href="mailto:cbh.pharmacyinitatives@phila.gov">cbh.pharmacyinitatives@phila.gov</a>.