

Community Behavioral Health (CBH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

CBH does not exclude people or treat them differently because of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

CBH provides free aids and services to people with disabilities to communicate effectively with us, such as:

- ➔ Qualified sign language interpreters
- ➔ Written information in other formats (large print, audio, accessible electronic formats, other formats)

CBH provides free language services to people whose primary language is not English, such as:

- ➔ Qualified interpreters
- ➔ Information written in other languages

If you need these services, contact CBH at 1-888-545-2600 (TTY/PA Relay 711).

If you believe that CBH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation, you can file a complaint with:

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| <ul style="list-style-type: none">➔ Community Behavioral Health
801 Market Street, 7th Floor
Philadelphia, PA 19107-2498
ATTN: Quality Management
Phone: 1-888-545-2600
(TTY/PA Relay 711)
Fax: 215-413-7132 | <ul style="list-style-type: none">➔ The Bureau of Equal Opportunity
Health and Welfare Building, Room 223
P.O. Box 2675
Harrisburg, PA 17105-2675
Phone: (717) 787-1127
(TTY/PA Relay 711)
Fax: (717) 772-4366
Email: RA-PWBEOAO@pa.gov |
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You can file a complaint in person or by mail, fax, or email. If you need help filing a Complaint, CBH and the Bureau of Equal Opportunity are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

- ➔ **U.S. Department of Health and Human Services**
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-868-1019 (TDD 1-800-537-7697)
OCRMail@hhs.gov

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.