



# **Beyond the Audit Tour Turning Audit Findings into Provider Strategies**

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**November 6, 2025**

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# What is a Tour?

## Description










# Tour History

- **Goals**
- **Scopes**
- **Common Findings**

## Highlights by Tour (2019 – 2025)

Year		Key Focus	Key Takeaway
2019		Per Diem Rehab & Detox	Weekend/holiday coverage → daily meaningful services
2021		Family-Based Services	Aligning services, documentation and FBS standards
2024		ABA	Establishing baseline – charting the map
2025		CIRC	Defining and documenting PRS
2025		ABA - Adolescents & Adults	Duration & transition → toward documentation guidelines

# From Audit Tour Lessons to System-Wide Integrity

**Focused scopes → clearer patterns and stronger insights**

**Communication → smoother, faster audits**

**Consistent principles → objectivity, structure, fairness**

**Repeated patterns → shared challenges and system gaps**

# From Findings to Action

Documentation Review

Internal Workflow Refinement

Supervision & Staff Training

Regulatory & CBH Requirements

Compliance Plans

Examples only; not an exhaustive list.

# Provider – CBH Parallel Processes

Each informs the other through an ongoing feedback loop.

Provider	CBH
Applies audit findings to strengthen internal practice and compliance	Analyzes aggregate findings to identify system-wide themes
Communicates lessons learned and emerging challenges	Creates or updates guidance and standards
Monitors progress and shares outcomes	Translates system trends into network improvements

Examples only; not an exhaustive list