



Beyond the Audit Tour

Turning Audit Findings into Provider Strategies

November 6, 2025

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What is a Tour?

Description



Tour History

- Goals
- Scopes
- Common Findings



Highlights by Tour (2019 – 2025)

Year	Key Focus	Key Takeaway
2019	 Per Diem Rehab & Detox	Weekend/holiday coverage → daily meaningful services
2021	 Family-Based Services	Aligning services, documentation and FBS standards
2024	 ABA	Establishing baseline – charting the map
2025	 CIRC	Defining and documenting PRS
2025	 ABA - Adolescents & Adults	Duration & transition → toward documentation guidelines

From Audit Tour Lessons to System-Wide Integrity

Focused scopes → clearer patterns and stronger insights

Communication → smoother, faster audits

Consistent principles → objectivity, structure, fairness

Repeated patterns → shared challenges and system gaps

From Findings to Action

Documentation Review

Internal Workflow Refinement

Supervision & Staff Training

Regulatory & CBH Requirements

Compliance Plans

Examples only; not an exhaustive list.

Provider – CBH Parallel Processes

Each informs the other through an ongoing feedback loop.

Provider	CBH
Applies audit findings to strengthen internal practice and compliance	Analyzes aggregate findings to identify system-wide themes
Communicates lessons learned and emerging challenges	Creates or updates guidance and standards
Monitors progress and shares outcomes	Translates system trends into network improvements

Examples only; not an exhaustive list