

<b>Purpose:</b>	Community Behavioral Health (CBH) Board of Directors
<b>Date:</b>	Thursday February 27, 2025
<b>Time:</b>	3:02 p.m.
<b>Location:</b>	Via Zoom
<b>Board Members Present:</b>	Dr. Marquita Williams/President; Amanda David/Secretary and Treasurer; Commissioner Kim Ali/Member; Dr. Palak Raval-Nelson/Member; Cheryl Hill/Member; Crystal Yates-Gale/Member; Nicole Mitchell/Member; Keisha Hudson/Member; Alex Gauthier/CBH; Andy DeVos/CBH, Donna Bailey/CBH, Linda Trinh/CBH, Katie Dunphy/CBH; Rhashidah Perry-Jones/CBH; Veronica Copeland/DBHIDS

<b>Agenda Item</b>	<b>Discussion</b>	<b>Action Taken/Follow Up</b>
Call to Order	The meeting was called to order, and introductions were made.	<i>The meeting was called to order at 3:04 p.m. by Dr. Williams</i>
Minutes Review	The meeting minutes from December 12, 2024, were reviewed and approved.	<i>The meeting minutes were approved.</i>
➡ Organizational Highlights	Donna Bailey, CEO, provided her CEO report including organizational updates. CBH has created a Senior Director of People and Culture and has reconfigured the HR reporting structure to increase efficiency and alignment. Donna reviewed this new structure for the Board.	<i>No board action required.</i>

Agenda Item	Discussion	Action Taken/Follow Up
	<p>Compensation and career framework initiative is in progress. This is designed to ensure CBH job roles and compensation structures are competitive and reflective of market trends.</p> <p>Establishing a transparent framework that defines roles, responsibilities, and career growth pathways. Phase 1 of this work is wrapped up and we will move to the next phase.</p> <p>CBH conducted a climate survey which went to all staff at the end of 2024. We are working on key themes that will develop into action steps for us to move forward.</p> <p>CBH renovated the 10<sup>th</sup> floor through tenant improvement dollars. CBH reenvisioned the space for shared seating, conversation areas and additional rooms that are user friendly for our staff.</p> <p>NCQA Health Accreditation – CBH has both a BHMCO accreditation and Health Equity Accreditation. Both are up this year and we are preparing for our desk review and onsite visit this spring into the summer.</p> <p>CBH 2024 annual report is complete on our <a href="#">website</a> – this is based on complete 2023 data.</p>	
➔ Strategic Plan	Donna highlighted CBH’s strategic plan. CBH staff worked to streamline our priorities for 2025 based on regulatory requirements and what can be accomplished in a year. Our pillars for this work are to foster a people-first culture, drive organizational excellence, and advance whole person care. CBH will send out the full Strategic Plan to the Board of Directors.	<i>No board action required.</i>
➔ Financial Report	Alex Gauthier, CFO, presented the CY 2024 financials which reflect the updated CY 24 deficit.	<i>No board action required.</i>
➔ Decline of Medicaid Enrollment	<p>Highest enrollment: 765,930 members in May 2023 (early unwinding)</p> <p>Lowest enrollment: 649,272 members in December 2024 (post unwinding)</p> <p>We continue to see membership declining monthly. Continued disenrollment contributes to CBH’s deficit as our capitation is based on membership eligibility.</p>	

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	CBH is working closely with both city and state partners as well as community partners on strategies to educate the public about MA eligibility, enrollment, and opportunities to appeal enrollment decisions.	
➡ Provider Network	<p>CBH has been on a Provider Tour visiting a network provider once a month to see the provider's work in action.</p> <p>Andy Devos, COO, presented several key updates from the CBH network.</p> <p>Fairmount announced the closure of SUD programs (ASAM 3.5 &amp; ASAM 3.7). Access to these levels of care will be monitored through remaining in-network provider availability.</p> <p>ASAM 3.7 &amp; 3.7 WM RFP: 6 providers awarded with 12 provider locations identified. As providers move through the credentialing process, the facilities are anticipated to open and service members in the next few months.</p> <p>Wound Care: A claims modifier has been added for wound care to help denote when members are in residential rehab units that provide wound care. This will allow us to track need and access.</p> <p>Behavioral Health in Long-Term Care: The Philadelphia Model (Behavioral Health Wellness Center at MPAC) is at full capacity of 48 members. The second site, WES at West Park, is under construction and anticipated to open in June 2025.</p> <p>Provider Portal: Launched in November 2024, the Provider Portal now includes more than 40 administrator access accounts for more than 20 in-network providers and will expand to all in-network providers by the end of February 2025.</p>	<i>No board action required.</i>
➡ Services and Members	ASAM 3.5 and 3.7 and IBHS authorization and concurrent review processes have been realigned to enhance clinical information sharing and care coordination with providers.	

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action Taken/Follow Up</i>
Adjournment	The session ended at 4:06 p.m.	<i>No board action required.</i>

Respectfully submitted,



Tierra Pritchett, Secretary/Treasurer