

NIAC Report Format Pilot and Training Updates

This Notice is to inform Providers that DBHIDS' Network Improvement and Accountability Collaborative (NIAC) has begun piloting a new format for written reports. Through this new format, NIAC aims to help expedite report delivery and increase clarity in identifying the key areas that should be addressed as a result of NIAC Site Reviews and guide the development of Performance Improvement Plans (PIPs).

Reports will continue to address the practices that fall within each domain of the Network Inclusion Criteria (NIC) while paying particular attention to addressing both strengths and areas for improvement in a more concise and streamlined format.

The domains addressed include:

- ➔ Foundations of Excellence in Service Delivery
- ➔ Domain One: Assertive Outreach and Initial Engagement
- ➔ Domain Two: Screening, Assessment, Service Planning and Delivery
- ➔ Domain Three: Continuing Support and Early Re-Intervention
- ➔ Domain Four: Community Connection and Mobilization
- ➔ Single County Authority Addendum: For Providers delivering Substance Use Services funded by DDAP

Following the pilot, surveys will be distributed to gather your feedback on how well the report captured findings of the overall review. More specific areas where feedback will be required include the readability of the report, the clarity of the report, the organization of findings, etc. Your feedback is the most important part of the pilot process because your interpretation and understanding of the findings is ultimately what will guide change to the implemented services identified and ensure enhanced alignment with the NIC.

Other Updates

Updated Training Requirements: In addition to the training requirements already in place, all staff working directly with individuals receiving services are also required to complete the following trainings within the first year of hire and every 36 months thereafter. Proof of all completed training should be shared as a part of the staff file review during your NIAC Review.

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All trainings noted below can be accessed on the DBHIDS [Learning Hub](#):

- ➔ Language Access Training
- ➔ Telehealth Training
- ➔ Practice Guidelines Training

» *This is not a new requirement. However, the training can now be found on the DBHIDS Learning Hub.*

Updated Policy Requirements: In addition to the current policy requirement, the following policies are also required to be submitted during your review as a part of the policy submission:

- ➔ Language Access Policy – You may reference the [DBHIDS Language Access Procedure for Providers](#) for guidance in creating your policy if you do not already have one in place.
- ➔ Telehealth Policy – You may reference the [OMHSAS Bulletin: Guidelines for the Delivery of Behavioral Health Services Through Telehealth](#) for guidance in creating your policy if you do not already have one in place.

Your time, attention, and dedication in the work you do with individuals receiving services throughout Philadelphia’s behavioral health network is very much appreciated. Should you have questions regarding the highlighted updates, please feel free to reach out to your assigned NIAC Team Facilitator.

[Click here](#) to read DBHIDS’ letter about the NIAC Report Format Pilot and training updates.