Community Behavioral Health Meeting Minutes: Board of Directors

Meeting Date: Tuesday, December 15, 2021 Time: 4:06pm Location: Zoom Meeting

Board Members Present: Dr. Jill Bowen/President; Dr. Tierra Pritchett/Secretary and Treasurer; Andrea Brooks/Member; Eva Gladstein/Member; Liz Hersh/Member; Deborah Irby/Member; Nicole Mitchell/Member; Kimberly Ali/Member; Dr. William Hite/Member; Dr. Cheryl Bettigole/Member. Other Attendees: Dr. Faith Dyson-Washington/CBH Chief Executive Officer; Robert Bickford/CBH Chief Financial Officer; Dr. Tamra Williams/CBH Chief Clinical Officer; Shawna Dandridge/CBH Chief of Staff; Maria Anies/Special Assistant to the CBH CFO; Layanara Gonzalez/CBH Director of Accounting Operations; Josh Roper/MDO Policy Director; Cordon Daley/CBH Diversity Equity Inclusion Director; Dana Black/CBH Quality and Accreditation Specialist; Lisa Thaler/CBH Manager Quality Improvement.

Meeting Purpose: Community Behavioral Health (CBH) Board of Directors

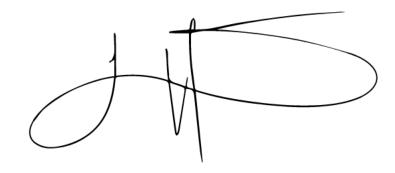
Materials included in Board Packet: Meeting Agenda; September 14, 2021, Meeting Minutes; Culturally and Linguistically Appropriate Services (CLAS) Program Description.

Agenda Item	Discussion	Action Taken/Follow up
Call to Order	The meeting was called to order, and introductions	The meeting was called to order at 4:06 pm by Dr.
	were made.	Jill Bowen.
Minutes of Meeting	The meeting minutes from September 14, 2021,	Meeting minutes were approved as read.
September 14, 2021	were reviewed.	
CEO Report	Dr. Faith Washington provided an overview of the	No board action required
	CBH CEO Report, which focused on 2021	
	accomplishments and 2022 priorities.	
	Accomplishments included, but were not limited to:	
	the implementation of new HealthChoices	
	Requirements; approval of Community Autism Peer	
	Services; expanded Diversity, Equity, Inclusion work;	
	support for the COVID-19 Alternative Payment	
	Arrangement; continued expansion of EBPs;	
	positioning for the Multicultural Healthcare	
	Distinction via NCQA; cyber incident response team	
	creation; successful PeopleStat meeting with	
	Secretary Snead; creation of the Youth and Family	
	Rights Guide; targeted case management	
	authorization transition. Dr. Bowen acknowledged	
	and thanked Dr. Washington for her leadership.	
	Dr. Washington also reviewed CBH's 2021 priorities.	
	These priorities include, but are not limited to:	
	launching provider, member and employee portals;	
	retiring technology legacy systems; streamlining	

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	business processes, enhancing data capabilities;	
	enhancing communications infrastructure;	
	supporting workforce in acclimating to a new	
	normal post-pandemic.	
Residency Waiver	A residency waiver was presented to the board for	Dr. Bowen motioned to approve the request, all
	extenuating circumstances. The board unanimously	members in favor.
	approved the waiver in extraordinary circumstances	
	to allow a member of CBH to continue to work while	
	residing in a safe situation. The waiver will be	
	reviewed yearly by CBH to determine if	
	circumstances have changed.	
	Mr. Bickford reviewed highlights from the 2022	Dr. Bowen motioned to approve the budget. Board
2022 Administrative Budget	proposed Administrative Budget, which included a	members unanimously accepted the administrative
	comparison of 2021 to 2022 budget; administrative	budget for 2022 as presented.
	budget trends; personnel; areas of significant	
	increase; and detailed final budget items.	
	Mr. Bickford updated the board on CBH's plans to	No board action required.
COVID-19 APA Transition	move to bridge payments as providers transition off	•
	the Alternative Payment Arrangement instituted at	
	the start of the COVID-19 pandemic. These bridge	
	payments will titrate down by 5% each month,	
	ending in March of 2023 when providers will be paid	
	solely via fee for service billing.	
	Ms. Black introduced the CBH CLAS Program	Dr. Bowen motioned to accept the program
Culturally and Linguistically Appropriate Services	Description to the board for approval. The CLAS	description. The board unanimously approved.
calcularly and Emgalocically Appropriate Services	description is a requirement of NCQA's Multicultural	
	Healthcare Distinction. The CBH CLAS Program	
	Description serves as a blueprint for the	
	organization to address the cultural and linguistic	
	needs of: CBH members, CBH workforce, and the	
	provider network. Ms. Black discussed CBH's	
	internal CLAS analysis; national CLAS standards; and	
	the CLAS program description.	
	The CLAS program acscription.	

Adjournment	Dr. Cheryl Bettigole stated that this was critical work, and Dr. Jill Bowen noted that it was a comprehensive approach. The committee had no further questions or concerns. Meeting adjourned at 5:24 pm	No board action required
	Board members have asked for the following items to return: • Bridge payment update and how providers are faring. • Telehealth discussion, to include utilization, trends and plans moving forward. • Adult Priority Work –time constraints prevented presentation of this item. Return for presentation.	To return to the next Board of Directors Meeting.

Respectfully Submitted by,



Tierra Pritchett, Secretary/Treasurer