

# SIEM/NOC/SOC Services Request for Proposals

## Questions & Answers February 28, 2022

1. **Q.** What is the level of engagement?
  - 1a. Are you open to multiple vendors or just one vendor for all?

*A. CBH would prefer a single-vendor solution as all components would be tied together and allow for correlation across all data sets.*
  
2. **Q.** If considering only one vendor for all services, how would you like firewalls and switches managed?
  - 2a. For your firewalls, will the vendor be expected to fully manage the existing firewalls or just the external security (NOC/SOC/SEIM)?
  - 2b. What level of management is expected of your network switches?
  - 2c. Are you looking for someone to manage your helpdesk or support IT team?

*A. The solution described in the RFP is zero-touch and is for monitoring, alerting, escalation, and working with CBH tech to formulate a plan of action to remediate issues.*
  
3. **Q.** What is CBH's preference, replace the current LogRhythm SIEM Platform or keep the current LogRhythm environment?

*A. Depending on the proposed solution and benefits provided, CBH will consider both options. By replacing the current solution, please provide a detailed response on the benefits of the proposed replacement as opposed to the current deployment.*