C B PROVIDER NOTICE: FEBRUARY 15, 2022

2022 Monthly Staff Vacancies Survey

Since the onset of the Coronavirus Disease 2019 (COVID-19) pandemic, workforce and staffing issues have become and continue to be a universal problem. A current theme in behavioral health is one of pent-up demand for services and the impact that the staffing crisis has on the ability to meet member needs.

In an effort to better understand the impact of staffing challenges within our network, Community Behavioral Health (CBH) is requesting that all providers (with the exception of MH and SUD Outpatient Providers) complete the <u>Monthly Provider Staff Vacancies</u> <u>Survey</u> by noon on the final day of each month. Outpatient providers (MH & SUD) should continue to submit the monthly <u>Mental Health and Substance Use Outpatient</u> <u>Treatment Providers Access Forms</u>.

The purpose of this survey is to be able to understand the current behavioral health landscape and to collect real time-data on staffing challenges within our network. This will help us collectively strategize on ways to advocate for and assist our network so we can achieve the primary goal of ensuring access to treatment for Philadelphians who are in need and seeking services.

Thank you for the work you do in our communities. We look forward to working together on this issue.

Should you have any questions, please contact your Provider Relations Representative.