Community Behavioral Health Meeting Minutes: Board of Directors

Meeting Date: Tuesday, September 14, 2021 Time: 4:05pm Location: Zoom Meeting

Board Members Present: Dr. Jill Bowen/President; Roland Lamb/Vice President; Dr. Tierra Pritchett/Secretary and Treasurer; Eva Gladstein/Member; Liz Hersh/Member; Deborah Irby/Member; Sandy Vasko/Member; Kimberly Ali/Member. **Other Attendees:** Dr. Faith Dyson-Washington/CBH Chief Executive Officer; Robert Bickford/CBH Chief Financial Officer; Dr. Tamra Williams/CBH Chief Clinical Officer; Shawna Dandridge/Sr. Advisor to the CBH CEO; Maria Anies/Special Assistant to the CBH CFO; Shloka Joshi/CBH Privacy Officer, Assistant Counsel; Ken Inness/CBH Sr. Director of Compliance, Compliance Officer; Lolita Griffin/Sr. Advisor to Dr. Jill Bowen.

Meeting Purpose: Community Behavioral Health (CBH) Board of Directors

Materials included in Board Packet: Meeting Agenda; June 8, 2021, Meeting Minutes; CBH CEO Report

Agenda Item	Discussion	Action Taken/Follow up
Call to Order	The meeting was called to order, and introductions were made.	The meeting was called to order at 4:05 pm by Dr. Jill Bowen.
Minutes of Meeting June 8, 2021	The meeting minutes from June 8, 2021, were reviewed. Edits were suggested for the following: • Addition to the meeting title to include "meeting minutes" • Remove all abbreviations • Correction to Dr. Pritchett's name	Meeting minutes were approved.
Acknowledgment and Congratulations to Roland Lamb	Dr. Bowen congratulates Roland Lamb as he retires from his current position as DBHIDS Deputy Commissioner and will no longer serve as a board member. Dr. Jean Wright will join as the Board's Vice President.	No board action required.

Commissioner Updates Update to Controller's CBH Audit Provider Terminations	 Dr. Bowen reminded members that the City Controller's Office officially released their CBH audit at the end of July 2021. Dr. Bowen shared the Mayor's statement and the DBHIDS/CBH statement regarding the audit. Additionally, Dr. Bowen walked through the question-and-answer document that was previously shared with board members. Eva Gladstein acknowledged the DBH/CBH staff contribution to the auditing effort. Provider Terminations: Dr. Bowen highlighted the recent termination of two providers from the CBH network following grand jury charges of Medicaid fraud against both providers and their principles. Questions were directed toward communications leaders at both DBH and CBH. 	No board action required.
CEO Report	Dr. Faith Washington provided an overview of the CBH CEO Report, which focused on priority updates from across the organization, including: • Provider network updates • Overview of the Clinical Department's key metrics and initiatives • Quality Management priorities • Law and Compliance activity • Technology and IT strategy	No board action required.
Annual Compliance Overview	The annual Fraud, Waste, and Abuse Training was presented to the CBH Board Members. The presentation included an overview of the CBH Compliance Department, an overview of the fiduciary responsibilities of the board members, ways to report suspected fraud and/or abuse, and resources. Board member, Kim Ali, was interested in hearing more about current processes to decrease overpayments and any set benchmarks around eliminating overpayment.	No board action required.
2 nd Quarter Financials	 Mr. Bickford reviewed second-quarter financials, which included discussion of: COVID-19 updates (alternative payment arrangement (APA) increase, lower utilization, provider staffing, increased enrollment) Overview of 2021 net income and 2021/2022 enrollment Post covid predictions (increased telehealth services, lower eligibility, unpredictable costs) Review of income and expenses as well as an update on the completion of capitation rate development 	No board action required

	 Review of goals for 2022 (Value-based Purchasing, Community-based Organization arrangements, APA transitions, member engagement) 	
Adult Priority Work	Dr. Williams provided an overview of CBH's complex care management teams. Showcasing the following: • Cohort complex care management • Integrated care teams (Health Partners Plans and Keystone First) • Perinatal teams This presentation was shortened due to time constraints. Members requested to have this topic return to the November Board Meeting.	To return to the next Board of Directors Meeting.
Adjournment		Meeting adjourned at 5:34 pm

Respectfully Submitted by,

Tierra Pritchett, Secretary/Treasurer