

American Sign Language (ASL) Interpretation RFP: Q&A

November 29, 2021

1. **Q: Can a bidder submit a proposal for some of the services requested in the RFP? For instance, can a bidder submit a proposal for just video remote and not on-site interpretation? Or do you prefer/require that bidders are able to provide both types of ASL services?**

A: All of these services are preferred, but CBH will consider proposals that offer only some of these.

2. **Q: Can you confirm that multiple vendors will be awarded to provide ASL services, and that each will have the opportunity to competitively bid on each assignment request?**

A: CBH would like to award multiple contracts, but this depends on the applications received that are successfully awarded a contract through this RFP.

3. **Q: Do the cover page and table of contents count towards the 10-page proposal limit?**

A: No. Per the RFP, the 10-page limit only applies to sections 3.1.2.1. – 3.1.2.5.

4. **Q: If you have multiple locations, what is the usage by location?**

A: CBH has over 200 Service Providers, several with multiple locations, so it is not practical to list usage by location.

5. **Q: Do you currently use Video Remote Interpreting (VRI) for ASL?**

A: Vendors are encouraged to offer VRI as a service.

6. **Q: Do you require specialty ASL interpreting services for Tactile, CDI or any other interpreting type?**

A: Specialties are determined by our members as indicated.

7. **Q: What percentage of your interpreting assignments are for last minute needs (less than 2 full business days' notice)?**

A: We are unable to answer this question at this time.

8. **Q: Given the delays this RFP has experienced, could you please give applicants a deadline extension as well?**

A: Yes, CBH is going to extend the application deadline for this RFP. Please see the revised schedule on the website where this RFP is posted.