1. **Q:** Can a bidder submit a proposal for some of the services requested in the RFP? For instance, can a bidder submit a proposal for just video remote and not on-site interpretation? Or do you prefer/require that bidders are able to provide both types of ASL services?

   **A:** All of these services are preferred, but CBH will consider proposals that offer only some of these.

2. **Q:** Can you confirm that multiple vendors will be awarded to provide ASL services, and that each will have the opportunity to competitively bid on each assignment request?

   **A:** CBH would like to award multiple contracts, but this depends on the applications received that are successfully awarded a contract through this RFP.

3. **Q:** Do the cover page and table of contents count towards the 10-page proposal limit?

   **A:** No. Per the RFP, the 10-page limit only applies to sections 3.1.2.1. – 3.1.2.5.

4. **Q:** If you have multiple locations, what is the usage by location?

   **A:** CBH has over 200 Service Providers, several with multiple locations, so it is not practical to list usage by location.

5. **Q:** Do you currently use Video Remote Interpreting (VRI) for ASL?

   **A:** Vendors are encouraged to offer VRI as a service.

6. **Q:** Do you require specialty ASL interpreting services for Tactile, CDI or any other interpreting type?

   **A:** Specialties are determined by our members as indicated.

7. **Q:** What percentage of your interpreting assignments are for last minute needs (less than 2 full business days’ notice)?

   **A:** We are unable to answer this question at this time.

8. **Q:** Given the delays this RFP has experienced, could you please give applicants a deadline extension as well?

   **A:** Yes, CBH is going to extend the application deadline for this RFP. Please see the revised schedule on the website where this RFP is posted.