

## Change to Significant Incident Reporting

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The following change was made to [Provider Bulletin #18-13](#), The Philadelphia Department of Behavioral Health and Intellectual disAbility Services (DBHIDS) Community Behavioral Health (CBH) Significant Incident Reporting.

- ➔ A **missing person who may be at-risk** should be reported to the Philadelphia Crisis Line by filling out the following form:  
<https://veoci.com/veoci/p/form/kwzfx5sbx54q>.

Alternatively, and if you have any questions, please call Philadelphia Crisis Line at 215-685-6440 who can assist in filling out the form. Philadelphia Crisis Line will then notify the Crisis Response Centers (CRC), so that they can notify the provider if the member presents at a CRC.

Please direct any questions about this Notice to Patience Guar, Manager of Provider Monitoring, at 267-602-2110.