

## Place of Service 02 and Modifier 95 for Telehealth Service Delivery

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With the issuance of the Department of Human Services, Office of Mental Health and Substance Abuse Services (OMHSAS) Bulletin [OMHSAS-21-09](#) titled “Guidelines for the Delivery of Behavioral Health Services Through Telehealth,” the Place of Service (POS) 02 telehealth has been added, along with the procedure code modifier 95 to denote when the service is provided by telephone only. Effective January 1, 2022, providers who are billing for a telehealth service must include the POS 02 and append procedure code modifier 95 to the claim to indicate if the service was delivered via telephone or audio only. This additional procedure code modifier is very important to demonstrate the need for a telephone or audio only telehealth option. Provider contracts (Schedule A) will be revised and released to reflect this change.

Please direct any questions about this Bulletin to the assigned CBH Provider Relations Representative.