

Change in Authorization Numbers

Community Behavioral Health (CBH) is in the process of fully converting to a new enterprise system that will control the production of authorizations and the ongoing maintenance of provider contracts (Schedule A). The implementation of our new enterprise system will require a change in authorization numbers.

CBH will be working to migrate the ACT (800-19) and Non-Fidelity ACT (800-3 & 800-24) level of care (LOC) to the new enterprise system, which will result in the creation of new authorization numbers. **CBH will end date the current authorization numbers on October 1, 2021 and generate new authorization numbers for the ACT (800-19) LOC and Non-Fidelity ACT LOC (800-3 & 800-24) as of October 2, 2021.**

New authorization numbers will be communicated directly to all providers impacted by this change once the authorizations have been migrated into the new enterprise system.

This process will not impact current blanket authorization numbers (BAN).

| <i>Level of Care</i> | <i>Date of Migration</i> | <i>Level of Care Description</i> |
|----------------------|--------------------------|----------------------------------|
| 800-3 | 10/2/21 | Non-Fidelity ACT |
| 800-19 | 10/2/21 | ACT |
| 800-24 | 10/2/21 | Non-Fidelity ACT |

Please direct questions regarding this Notification to your assigned CBH Provider Relations Representative.