

WHAT IS TECHNICAL ASSISTANCE?

Technical Assistance is a collaborative, proactive process in which organizational infrastructure is strengthened to improve clinical effectiveness and quality of services.

WHO PROVIDES CBH'S TECHNICAL ASSISTANCE?

Technical Assistance is provided by CBH's Provider Training and Development Department, an innovative, multidisciplinary team dedicated to bolstering a robust provider community.

Through a comprehensive assessment, customized planning, continuous program development, and training, we collaborate with providers to enhance behavioral health services for Philadelphia and its surrounding counties. Provider Training and Development is committed to supporting providers in delivering the highest quality services to its members.



STAY CONNECTED

For a listing of upcoming trainings, information on training registration or to request individualized, provider-tailored technical assistance, email

cbh.ptdtechnicalassistance@phila.gov

For registration to quarterly and monthly trainings at CBH, visit **[CBHPhilly.org](https://www.cbhphilly.org)**.

For up-to-date information on training and support in Philadelphia, visit **[www.DBHIDS.org](https://www.dbhids.org)**.

Follow **@DBHIDS** on Twitter

Provider Training and Development is provided by Community Behavioral Health, a division of

City of Philadelphia
DBHIDS
DEPARTMENT of BEHAVIORAL HEALTH
and INTELLECTUAL disABILITY SERVICES



PROVIDER TRAINING & DEVELOPMENT

TECHNICAL ASSISTANCE & TRAINING

Provided by
Community Behavioral Health

Enhancement
Training
Assistance





What does Provider Training and Development provide through Individualized Technical Assistance?

- » **Assessment:** Assess the organization's strengths and challenges and develop target areas for technical assistance
- » **Planning:** Collaboratively develop a technical assistance plan
- » **Implementation:** Strategies may include organizational development activities, coaching, and tailored trainings
- » **Sustainability Planning:** Plan and implement infrastructure to maintain positive organizational gains

HOW TO ACCESS INDIVIDUALIZED TECHNICAL ASSISTANCE

Technical assistance is free of charge and is available to contracted or funded providers and programs within the CBH network.

To request Individualized Technical Assistance, please contact us at cbh.ptdtechnicalassistance@phila.gov.

TRAINING OPPORTUNITIES:

All trainings are delivered in alignment with the DBHIDS Practice Guidelines and infused with Population Health awareness.

- » **3-part Clinical Training Series in English and Spanish**
 - Assessment & Clinical Formulation
 - Recovery Planning
 - Chart Documentation
- » **Clinical Supervision Training Series for Supervisors and Managers**
 - Supervision modules, methods, and techniques
 - Feedback, evaluation, and the supervisory alliance
- » **Specialty Trainings at Community Behavioral Health**
 - Special populations, special challenges, and unique services

