

## Elimination of Payment for BHCM Post-Death Claims

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Community Behavioral Health (CBH) has historically paid claims for Behavioral Health Case Management (BHCM) services for up to 30 days beyond a member's date of death to allow the Case Managers time to assist in putting the member's affairs in order.

CBH will no longer make payments for any BHCM claims for dates of service beyond a member's date of death. This rule will take effect for dates of service beginning April 24, 2021.

CBH providers who are requesting reimbursement for BHCM services provided after a member's date of death should contact:

Department of Behavioral Health and Intellectual disAbility Services/  
Targeted Case Management Unit  
520 N. Delaware Ave – 4A  
(Phone) 215-599-2150  
(Fax) 215-599-2154

If you have any questions, please contact CBH Compliance at [CBH.ComplianceContact@phila.gov](mailto:CBH.ComplianceContact@phila.gov).