

Claims Amnesty Period

This Bulletin is to inform providers currently, or formerly, under the COVID-19 Alternative Payment Arrangement (APA) of a claims-submission amnesty period for 2020 late claims.

Community Behavioral Health (CBH) recognizes that claims submissions during the COVID-19 pandemic were decreased for myriad reasons. However, CBH is requesting that providers submit all outstanding claims for 2020 dates of service between April 1, 2020, and December 31, 2020. During this amnesty period, claims that fall outside of the traditional 90-day window will be processed as timely claims and will not have to undergo a late-claim review.

This amnesty period will be open from April 1, 2021, to May 31, 2021, and will allow providers to submit claims from any dates of service that occurred between April 1, 2020, and December 31, 2020. While we recognize that providers were under an APA payment structure during much of 2020, CBH must ensure that its encounter data is accurate and services provided are not under-represented, as this may affect CBH's future funding from the state.

Questions regarding this process should be directed to CBH Claims Manager Nil Gok (Nil.Gok@phila.gov).