

ATTACHMENT B: PREFERRED RFI FORMAT

COMMUNITY BEHAVIORAL HEALTH

Adult Crisis Continuum RFI 2021

1. Applicant agency: What type of service does the Applicant provide, including levels of care (i.e. Mental Health Outpatient and Substance Use Treatment Services)
 - a. Identify the name of the agency
 - b. Indicate the type(s) of service offered by the agency
 - c. Indicate the level(s) of care offered by the agency
2. Organizational background:
 - a. Number of years in operation
 - b. Primary mission and philosophy
 - c. Other relevant information about the organization related to crisis services that is pertinent to this RFI
3. Describe which service(s) on the expanded adult crisis continuum is your organization interested in providing.
4. Staffing
 - a. Describe the staffing needs your organization views as medically necessary to implement each level of crisis care, outlined above, your organization is interested in providing.
 - i. If your organization would like to provide input on staffing needs for other services that you have not expressed interest in providing, please include a discussion and rationale regarding staffing patterns for any of the crisis services outlined above.
 - b. Describe access to Psychiatrist or Psychiatric Nurse Practitioner.
 - c. Describe medical staff required to adequately provide services at an UCC.
 - d. Describe how to ensure staff are diverse, culturally competent, and able to meet language needs of Philadelphians.
5. Operations
 - a. Describe anticipated timeframe to implement one or more of the adult crisis continuum services identified in this RFI.
 - b. Describe innovative approaches your organization views as opportunities to empower individuals and/or change the adult crisis system.
 - c. Describe gaps observed in the current DBHIDS crisis services offered and methods your organization views as possible resolutions to the gaps.
 - d. Describe how UCC operations would support Substance Use assessment and recommendations.
 - e. Describe capability to implement telehealth videoconferencing platforms in a UCC setting.
 - f. Describe experience supporting individuals in crisis in a trauma-responsive way.
 - g. Describe other services offered through your agency that would support a continuum of care and warm hand off from crisis services.

- h. Describe how teams could offer follow up with individuals that experienced crisis to support the reduction individuals re-entering the crisis system.
 - i. Describe how your organization would screen and assess for social determinants of health. Address resources crisis teams could utilize to mitigate identified social determinants of health that are impacting the individual and resulting in crises.
 - j. Describe resources needed to implement one or more of the identified crisis services (i.e. transportation needs, technological needs, personal protective equipment, office space, etc.).
 - i. Discuss potential location and office for an Urgent Care Center.
 - k. Describe barriers that could impact your agency's ability to provide a service on this continuum.
 - l. Describe strategies to manage and monitor the integrated clinical, operational, and financial data of these services.
 - m. Describe methods to promote crisis services in the Philadelphia communities. How would your organization share information and educate the public? How would your organization help communities and systems understand the purpose and role of each service?
 - n. Describe how your organization would provide both clinical and structural oversight to a crisis team that operates 24/7.
6. Budget
- a. Provide anticipated budget costs for the detailed staffing pattern(s) with additional budgets for operations and administrative costs of each service your organization is interested in providing.
7. Training
- a. Describe your organization's perspective on needed medical trainings for crisis staff. Include access to such trainings for crisis staff.
 - b. Describe how your organization would ensure staff are fully trained to meet the need of individuals in crisis. Include access to safety, evidence informed or crisis intervention training for screening and interventions.
 - c. Describe experiences training staff in effective suicide prevention strategies. Discuss methods to sustain the training.