



Community Behavioral Health: Provider Notice Complaint and Grievance Process January 7, 2021

This Notice is to remind the Community Behavioral Health (CBH) provider network that providers must display at their provider sites information about how members can file a complaint or a grievance with CBH through the CBH Complaint and Grievance Process.

The display should also include that members will not incur a fee for filing complaints or grievances with CBH at any level of the process.

If you have any questions please contact Kelley Berke, Manager of Complaints and Grievances, at 267-602-2215.