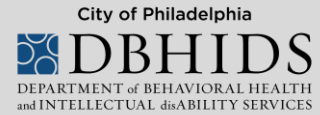




## Provider Bulletin 20-32 December 10, 2020



# Psychiatric Residential Treatment Facility (PRTF) Performance Standards Update and Youth and Family Rights Guides

Community Behavioral Health (CBH) has updated the Psychiatric Residential Treatment Facility (PRTF) Performance Standards found in the [CBH Provider Manual](#) to include the requirement that PRTFs review and distribute the Youth and Family Rights Guides to youth and families at admission. All contracted residential/congregate service providers will be expected to begin sharing the Youth and Family Rights Guides at the time of admission, starting January 15, 2021. This should be clearly documented in the youth's chart.

In addition to sharing with new intakes, The Youth and Family Rights Guides must also be shared with all youth and families enrolled in PRTF. CBH expects all PRTF providers to document a review of the Youth and Family Rights Guides with youth and families admitted prior to January 15, 2021 by February 28, 2021. All staff must be trained on the contents of the Guides by February 15, 2021.

The CBH Clinical Department will be monitoring compliance with this Bulletin through youth and family interviews, treatment team meetings, and on-site chart reviews.

Any questions about this Bulletin should be directed to Kristen Vescio, Clinical Coordinator of PRTF, at [Kristen.Vescio@phila.gov](mailto:Kristen.Vescio@phila.gov).