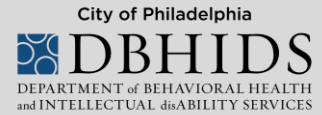




Provider Bulletin 20-29 December 1, 2020



Clinical Guidelines and Related Provider Requirements

Community Behavioral Health (CBH) has adopted Clinical Practice Guidelines (CPGs) to outline best practices for the treatment of specific disorders or certain populations. These guidelines outline best practices for such treatments and will be used by CBH to assess the quality of care provided to CBH members. As such, providers are advised to review and, where appropriate, implement these best practices in their care. CPGs apply to all clinical settings where members are seen with these disorders. CPGs should be used in conjunction with any level of care specific performance standards as well as all other required CBH, NIAC, state, and federal regulations and standards.

CBH is issuing a newly developed guideline for treatment of individuals with Alcohol Use Disorder (AUD). The most recent version of all CPGs can be found in Section 7.2., “Clinical Guidelines,” of the [CBH Provider Manual](#).

To ensure alignment and best practices, CBH recommends that providers review the CPGs and make any necessary updates or revisions to provider policies and procedures.

Adherence to the CPGs will be assessed through CBH monitoring and oversight, including Quality, Clinical, and Compliance Department protocols. Additionally, components may be reviewed as part of NIAC initial and recredentialing reviews. To assess quality of care and align with state and regulatory requirements, CBH will also be utilizing several specific metrics for the CPG, which are detailed in the table below.

Clinical Guidelines	Quality Metrics
<i>Clinical Guidelines for Alcohol Use Disorder (AUD)</i>	1) HEDIS Measure Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET) 2) Percentage of members with AUD diagnosis who are receiving MAT and Counseling. 3) HEDIS Measure Follow-Up After High Intensity Care for Substance Use Disorder (FUI).

These requirements take effect Friday, January 1, 2021. Please direct questions to Robin.Hanson@phila.gov.