Community Behavioral Health: Provider Notice
Reporting of Coronavirus
March 12, 2020
(Revised April 15, 2020)
(Revised December 1, 2020)

At this time, in order to monitor the developing COVID-19 pandemic and its potential effects at Community Behavioral Health (CBH)-contracted provider sites, CBH is requiring providers to submit reports for laboratory-confirmed cases of COVID-19, suspected positive cases of COVID-19, and COVID-19 deaths; providers must report confirmed COVID-19 cases, suspected cases, and deaths among both staff and members.

CBH had previously accepted this information on the Office of Mental Health and Substance Abuse Services (OMHSAS) COVID-19 Reporting Form. Due to changes in OMHSAS reporting protocols, this is no longer possible. Starting December 1, 2020, this information should be submitted to CBH as advised in CBH Bulletin 20-20: Significant Incident Reporting.

Providers should refer to the Philadelphia Department of Public Health (PDPH) coronavirus webpage for additional information and reporting requirements related to COVID-19.

CBH will require confirmation that the provider has contacted PDPH Division of Disease Control at 215-685-6740 and is following their recommendations.

Please direct any questions about this Notice to Kathleen Painter, Assistant Director of Quality Management, at 215-413-7568 or Kathleen.Painter@phila.gov.