

Community Behavioral Health: Provider Notice 2020 CBH Compliance Forum November 20, 2020

CBH hosted its Compliance Forum virtually this year on Thursday, November 5, 2020. Forum sessions, described below, were recorded and can be accessed on the <u>CBH website</u>.

Welcome

Presenters: Donna E.M. Bailey, CBH Chief Operating Officer, and Ken Inness, Senior Director of Compliance and Compliance Officer

Topic: Summary of 2020 Compliance activities, relevant current trends, and enforcement focus.

Independent Practitioner Documentation Guidelines

Presenters: Compliance Analysts Alva Robinson and Emily Junod

Topic: A review of draft clinical documentation guidelines and expectations for medical record maintenance. CBH defines an independent practitioner as a sole practitioner or practitioner in a group practice who possesses and is paid on their own tax identification number, providing services to CBH members. Independent practitioners are responsible for the completion and retention of clinical records for each service provided and billed to CBH.

RAT-Stats Updates

Presenter: Compliance Analyst Matt Stoltz

Topic: An overview of the new and improved 2019 version of the RAT-STATS software. Recently, the Office of Inspector General (OIG) released an updated 2019 version of the software that is free to download from their website. RAT-STATS is the free statistical software created by OIG and is used not only by CBH but other monitoring agencies, including the OIG and Centers for Medicare and Medicaid Services (CMS), in their development of audit samples.

Compliance 102: Best Compliance Practices

Presenter: Compliance Supervisor Lauren Green and Compliance Analyst Leann Hanisco Topic: Compliance practice review, including a return to auditing, review of audit codes, examples of mock clinical documentation, common audit findings, and special instances, and briefly reviewed self-audits.

To learn more about the Compliance Forum, please email <u>CBH.ComplianceContact@phila.gov</u> with any questions.