



## **Community Behavioral Health: Provider Notice Compliance Auditing September 4, 2020**

CBH Compliance will resume auditing activities, on a limited basis, **beginning Monday September 21, 2020**. CBH Compliance suspended most auditing activities during the COVID-19 related Emergency Declaration, although monitoring activities and completion of in-process audits continued during that time.

CBH Compliance will not complete any new level of care or service wide audits but will instead focus on audits related to specific tips, or data mining activities.

CBH Compliance will make every effort to avoid in-person audits that would require travel to provider sites. In order to meet our mission to combat fraud, waste, and abuse while honoring social distancing requirements, we will expand the use of “desk” audits. When feasible, these audits will be completed using remote access to electronic medical records and/or submission of relevant documents via secure email, mail/courier, or fax to CBH Compliance staff. In some cases, as in the past, some data mining efforts may lead to overpayment determinations requiring access to member records (services billed post date of death of member for example).

CBH will continue to allow for extended response times and we have not yet resumed recovery efforts on identified overpayments from previous audits.