



Community Behavioral Health: Provider Notice Authorization Decisions and Denial of Services August 14, 2020

For quality assurance purposes, CBH would like to remind providers that CBH authorization decisions are made based on eligibility criteria and Medical Necessity Criteria as approved by the Commonwealth of Pennsylvania. CBH does not reward or provide any form of incentive to physician advisers for issuing denial of services. CBH does not reward or provide any form of incentive to clinical management staff to make decisions that result in underutilization of benefits.

Please direct any questions about this Notice to your Provider Relations Representative.