



## **Community Behavioral Health: Provider Notice COVID-19 Provider Meetings August 4, 2020**

During this unprecedented time, it has been crucial to maintain frequent communication with our provider network, on a standing basis, so that we could keep a pulse on continuity of operations and ensure that our network felt supported. As the pandemic continues to evolve and we begin to look at planning for the fall, we are going to place regularly scheduled meetings on hold until further notice. As we streamline and develop ways to continue supporting the provider network during the pandemic, we will schedule COVID-19 provider meetings on an as-needed basis. We will alert in-network providers of these meetings via the CBH News Blast and through direct contact with provider Executive Directors and Chief Executive Officers, who will be contacted by their assigned CBH Provider Relations Representative.

We believe—as we continue to look at lessons learned, practice forward thinking, and plan for continuity of operations—that our members will continue to receive uninterrupted, medically necessary services. We thank you for your commitment to service excellence during this time.

Please direct any questions about this Notice to your assigned CBH Provider Relations Representative.