



Community Behavioral Health: Provider Notice COVID-19 Alternative Payment Arrangement Extension July 14, 2020

CBH continues to work with providers who qualified for the COVID-19 Alternative Payment Arrangement (APA) to allow them to restructure services in a way that maintains consistency of services for members during the emergency declaration.

Currently, CBH is extending the COVID-19 APA through September 30, 2020. Providers have already been notified via the CBH News Blast and the CBH website that the July APA will be issued on or around July 31, 2020. Providers should expect August and September payments at the end of each month.

CBH is actively monitoring the COVID-19 pandemic along with all recommendations from the CDC, the State, and the Philadelphia Department of Public Health. We will notify providers by the end of August of any plans to shift back to FFS.

Prior to the launch of the COVID-19 APA, and routinely since then, CBH has messaged that, during the APA period, **providers are required to submit claims and COVID-19 APA Expense Reports** as a condition of the APA payment. Many providers are not submitting the required documentation. Continued noncompliance will result in delay of the August APA payment. CBH will continue to monitor claims data and make direct outreach to providers to determine the source of the low/no claims submission and absence of expense reports.

Coronavirus (COVID-19)

CBH continues to host provider meetings, now every other week and with all of our in-network providers, on Wednesdays at noon to discuss issues as they emerge during the COVID-19 crisis. We will continue this platform as long as necessary.

These sessions are intended to be informational as well as an opportunity to hear your experiences, needs, barriers, and best practices.

Information about the weekly calls can be found on the CBH website. To ensure your email is a part of our distribution list for all electronic communications and invitations going forward, please join our mailing list for CBH News by registering on cbhphilly.org.

Please direct any questions about this Notice to your Provider Relations Representative.