Community Behavioral Health
Secure Portal Request for Proposals (RFP)
Questions and Answers (Q&A)
May 8, 2020

1. *Do you have a required or preferred technology (e.g. Microsoft, JavaScript, Java, etc.)?*

   We are a Microsoft shop, generally.

2. *What technology is the reference database (e.g. SQL)?*

   SQL.

3. *Where will the reference database be hosted?*

   This will be hosted internally to CBH.

4. *While the RFP says the expectation is to self-host, can this be hosted in the cloud? If so, do you have a preferred cloud provider (e.g. Azure, AWS, etc.)?*

   We do use Azure for another application, but the source for the data will be internal, and the use of the data collected will be combining with other data elements into a data warehouse, so it is likely that we will host internally.

5. *Do you have an existing authentication provider? Is MFA supported?*

   We do not, but we are looking into multi-factor authentication.

6. *Do you have a UX style guide that needs to be followed?*

   Yes, but it is not completed and so is not currently available.

7. *Will changes to the existing WordPress application be required?*

   No; we hope this will be an outbound link from that site, which is maintained by our Communications Department.

8. *Will system requirements be provided, or will there be a requirements collection phase of the project?*

   We assume that there will be a requirements collection phase.

9. *What is the projected start date for the contract?*

   We are looking to contract and begin work immediately, but no earlier than June 8, 2020.