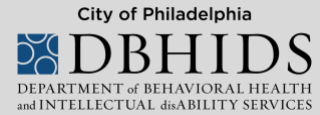




Provider Bulletin 20-10 April 17, 2020



Updated Written Order Letter and Authorization Timeframes

Per CBH Provider Bulletin 20-03, published on January 22, 2020, providers were notified of updates to their contracts wherein they could request Initial Assessment, Stabilization, and Treatment authorizations under BHRS, STS, ABA, or IBHS services through the Written Order process. Providers were also given notice that they could adopt the Written Order process effective immediately but that it would not be required until March 18, 2020.

This Bulletin is a reminder that as of March 18, 2020, *all* requests for services under BHRS, STS, ABA, or IBHS must include either a Written Order, Part A, for Initial assessment and treatment, or Written Order, Part B, for continued treatment.

Based on provider experiences and feedback during the past two months, CBH updated the Written Order Letter template. Please begin using the [Written Order Template showing an update date of April 17, 2020](#). Please discard all previous versions.

Lastly, please be advised that, due to the impending procurement awards and the contracting updates that will go into effect for Academic Year 2020-2021, you should only request services up through the last day of summer, which is 8/30/2020. All requests for services into the academic year will be impacted by the procurement awards and further instructions to all awarded providers and existing providers will be forthcoming.

Please submit questions about this Bulletin to your Provider Relations Representative.