



[DATE]

Dear Family Member,

We are sending you this letter because your child receives Behavioral Health Rehabilitative Services (BHRS), School Therapeutic Services (STS), and/or Applied Behavioral Analysis (ABA).

The State has replaced BHRS, STS, and ABA with a new service model called Intensive Behavioral Health Services (IBHS). IBHS will:

- Make it easier to get services
- Improve service quality
- Make sure people providing services are more qualified, trained, and supervised
- Emphasize evidence-based practices

Throughout 2020, BHRS, STS, and ABA are changing to IBHS. Providers are applying for IBHS licenses and are making changes for IBHS. Your child's services will change to IBHS when your provider gets an IBHS license.

STS services will continue until the end of this school year. A new service request will be needed for next school year.

All BHRS, STS, and ABA services will change to IBHS by January 17, 2021, at the latest.

Some service and position names are changing under IBHS. Speak to your provider if you have questions or concerns about these changes.

If you have questions or concerns about how to access treatment for your child during this change, please contact CBH Member Services at 1-888-545-2600 (TTY-1-888-436-7482).

IBHS will improve services and make them easier to get. CBH wants to make sure that your child's services are not interrupted during this change. Please contact us and/or your service provider with any questions about the change to IBHS.

Sincerely,

[sender]