



Community Behavioral Health: Provider Notice Updated Policy for Provider Rate Request November 7, 2019

The purpose of this Notice is to announce updates to the Community Behavioral Health (CBH) rate request policy and procedures.

These policy updates include:

- New cover sheet
- Updated required documentation, including outcomes/monitoring methods reporting and financial documents
- New centralized intake email address (CBH.RateRequest@Phila.gov)
- Specified quarterly deadlines for requests to be submitted (last business days in January, April, July, and October of each calendar year)

The following documentation is attached:

- Rate request policy
- Rate request one-pager
- Rate request cover sheet
- Expected outcomes and monitoring methods chart
- Expenditure summary (Excel)

This policy will be effective January 1, 2020. A moratorium is in place on any new rate requests for the remainder of calendar year 2019. Rate requests that have been submitted but have not received an answer will be responded to accordingly.

Questions regarding this Provider Notice can be directed to your assigned CBH Provider Representative or to the designated email listed above.