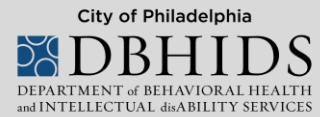




Provider Bulletin 19-20 November 12, 2019



Changes in Credentialing for Federally Qualified Health Centers (FQHC)

Effective **January 1, 2020**, Community Behavioral Health (CBH) will change credentialing practices for Behavioral Health Consultants (BHCs) in our contracted Federally Qualified Health Centers (FQHCs).

In order to be reimbursed for services by CBH, the service must be provided by an appropriately credentialed BHC. Beginning in January, the CBH Compliance Department will coordinate the credentialing of these staff in a parallel manner to our independent practitioners and group practice members. This process utilizes the Council for Affordable and Quality Healthcare (CAQH) to complete the Primary Source Verification (PSV) for affected staff. Our preliminary investigation suggested that a significant percentage of BHCs reported on the last staff rosters submitted by our FQHCs were already involved with CAQH. The CBH Credentialing Committee will be advised of the CAQH PSV findings of all BHCs.

CBH will reach out to FQHCs with a BHC roster request in December. Specific instructions about BHC credentialing will follow the request.

As approved by the Credentialing Committee, the Compliance Department has also assumed the re-credentialing of the FQHC sites, which was previously managed by the Network Inclusion and Accountability Collaborative (NIAC). CBH Compliance staff reviews documentation including the PROMISE enrollment for each FQHC service location, appropriate and active licensure for each FQHC, and presence of approved status as FQHC via review of Notice of Grant Award and/or listing on HRSA.gov. When these elements have been verified, CBH Compliance staff visits each site location to ensure that the location is still active and accurately listed on the contract. It is expected that this process will streamline the process for the FQHCs and CBH staff.

Please direct any questions regarding these processes to CBH.ComplianceContact@phila.gov.