

Community Behavioral Health: Provider Notice Authorization Number Expiration September 30, 2019

The purpose of this Notice is to remind the Provider Community about the importance of timely billing for all services and especially for prior-authorized services.

Community Behavioral Health (CBH) allows Providers ample time to bill for contracted services. CBH has noticed that, after requesting an authorization, Providers have failed to deliver service or were paid in full by the primary insurance company. Therefore, CBH will begin deleting authorizations that are more than 270 days past their creation date.

Questions regarding this Notice should be directed to your assigned CBH Provider Representative.