Prior Authorization Requirement Waived for Mobile Psychiatric Rehabilitation and Peer Specialist Services

To ensure access to treatment and to limit administrative requirements, effective October 13, 2019, Community Behavioral Health (CBH) will no longer require prior authorization for Mobile Psychiatric Rehabilitation (level of care 900-5) and Peer Specialist Services (level of care 800-17).

This change only impacts providers who do not already use blanket authorization numbers for Mobile Psychiatric Rehabilitation and Peer Specialist Service Providers. These providers will notify CBH’s Community Support Services via secure email (cbhcss@phila.gov) upon admitting CBH members to Mobile Psychiatric Rehabilitation and Peer Specialist Services. Once this information is received, a CBH Clinical Care Manager will generate an authorization number for six months and 415 units. If additional Mobile Psychiatric Rehabilitation or Peer Specialist Services are required after this period, additional requests should be made to the assigned CBH Clinical Care Manager.

As historically required, providers admitting members to Mobile Psychiatric Rehabilitation and/or Peer Specialist Services must have appropriate documentation supporting medical necessity for this level of care, including a completed Licensed Practitioner of the Healing Arts (LPHA) form.

CBH will be evaluating the impact of this change to determine if further modifications are needed. Changes will be communicated by subsequent Bulletins. Questions regarding this Bulletin can be directed to your assigned Provider Relations Representative.