



**Community Behavioral Health: Provider Notification  
Connectivity Update  
February 23, 2017**

CBH is continuing to have connectivity issues to the City, preventing providers from submitting EDI claims, Electronic Packets or receiving response files, 835s, authorization reports, and other files sent or received through the EDI Browser.

Please send BHRS Packets, using Secure Email (Protected Trust). Send to [CBH.CBCAFS.Insufficients@phila.gov](mailto:CBH.CBCAFS.Insufficients@phila.gov).

We will update you daily and as we receive more information.

CBH providers using the IPSwitch solution can continue to send EDI Claims.

We apologize for any inconvenience.