CBH providers are reminded that CBH maintains a hotline for reporting fraud, waste, and abuse by CBH employees, vendors, contractors, members, and network providers. Per the CBH Provider Manual, it is mandatory that providers display the hotline posting in a location visible to CBH members and provider staff.

Updated versions of the posting in English and Spanish are linked below. Reports can be made anonymously via phone or email. CBH on-site audits may include requests to view the posting. Please contact the CBH Compliance Department at CBH via ComplianceContact@phila.gov for any questions regarding this Provider Notice.

[Hotline Posting – English](#)
[Hotline Posting – Spanish](#)