



**Community Behavioral Health: Provider Notification
Member Care Reminder
February 16, 2016**

Dear Providers:

This is a reminder that the CBH Provider Agreement requires contracted providers to accept all CBH members who are authorized to receive a medically necessary level of care offered by said providers (CBH Provider Agreement section II (A) (8)). When a provider refuses to accept a member who has been authorized for a given level of care, and has provided an unsatisfactory clinical rationale for the denial of admission, CBH will consider this a breach of the Provider Agreement. Pursuant to the Provider Agreement, a Notice of Event of Default will be sent to the provider. Should a provider fail to cure, CBH may employ any and all remedies under the CBH Provider Agreement.

Providers are encouraged to review the CBH Provider Agreement and to direct any inquiries on this matter to CBH's Assistant Counsel at shloka.joshi@phila.gov.